

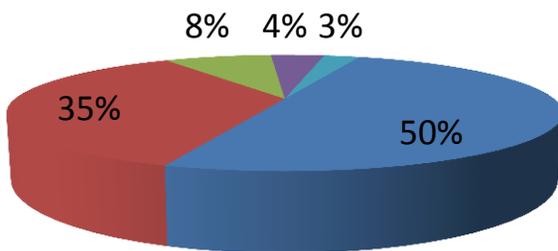
TRINITY & BOWTHORPE MEDICAL PRACTICE

Results of Patient Experience Survey Bowthorpe Surgery

Results are based on 77 responses between May - July 2015

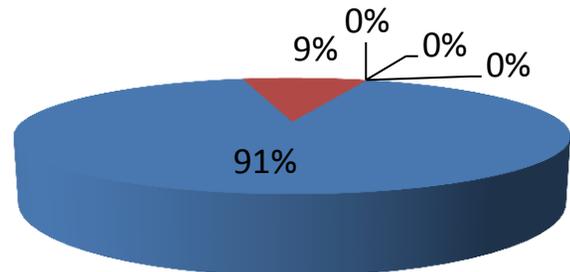
Q1 - How satisfied are you with the opening hours at the surgery?

- Very
- Fairly
- Neither satisfied nor dissatisfied
- Not satisfied
- Don't know opening hours



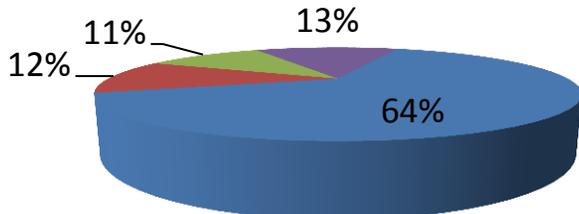
Q2 - How clean is the GP Surgery?

- Very clean
- Fairly clean
- Not very clean
- Not at all clean
- Don't know



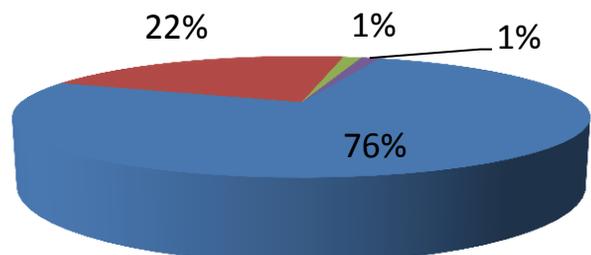
Q3 - In the reception area, can other patients overhear what you say to the receptionists?

- Yes, but don't mind
- Yes and am not happy about it
- No, other patients can't overhear
- Don't know



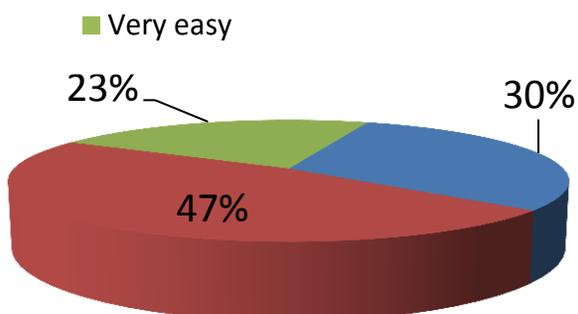
Q4 - How helpful do you find the receptionists at the surgery?

- Very
- Fairly
- Not very
- Not at all



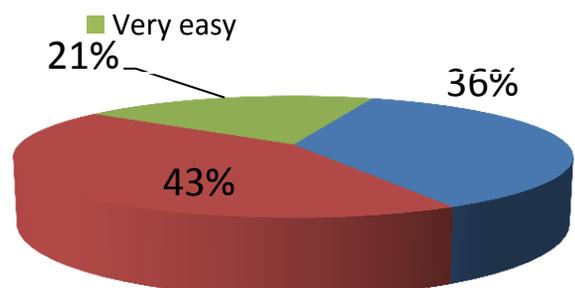
Q5 - How easy was it to get an appointment for the time you wanted?

- Not very easy
- Fairly easy

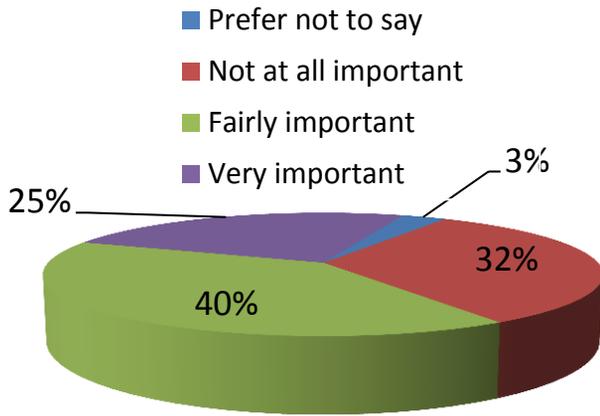


Q6 - How easy was it to get an appointment with the GP you wanted to see?

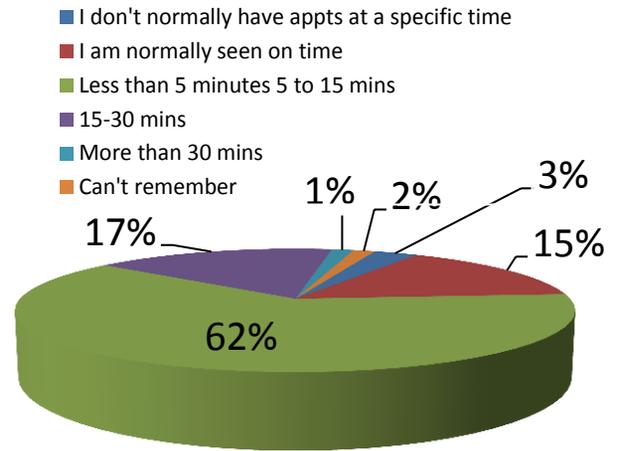
- Not very easy
- Fairly easy



Q7 - How important is it to you that you see a specific GP when coming to this practice?



Q8 - How long after your appointment time do you normally wait to be seen?



Q9 - How do you feel about how long you normally have to wait?

