

Minutes of Patient Participation Group Meeting

Trinity Street Surgery

Tuesday 19<sup>th</sup> January 2016

**Attendees**: M Coates, , R Nixon, , K Bell, J Carroll & A Wenley, K Griffin, Dr Z Barber & Dr H Simper.

**Apologies**: A Glanfield, S Kerridge, J Vincent.

1. Minutes of 6<sup>th</sup> October 2015 meeting accepted.  
M Coates formally welcomed a new member, Krista Griffin to the group.
2. M Coates asked for an update from K Bell with regards to the possibility of opening the on-line appointment slots earlier for patients to access them, as at the last meeting it was discussed that patients felt contacting the surgery for an appointment on the day of the required appointment was proving quite difficult. K Bell has been unable to find an easy solution to this but the practice has a 'System one' training session planned for 2<sup>nd</sup> Feb for the staff and K Bell is hoping to discuss this problem with the trainer to hopefully come up with a solution, and will be able to report back at the next meeting.
3. NAPP Conference 2016 – No information of venue etc is available at present, a member of the group is happy to attend on the surgeries behalf and the practice/GP have confirmed they are happy to provide funding for this.

Electronic Prescribing has gone live and has been received well although 'controlled drug' prescriptions still have to be processed through the old system, printed out, signed and sent to the relevant chemist manually.

Patient access to their records are now available on line, these have been available since 01.01.2016. Parents of patients between the ages of 12-18 will not have access to their records due to patient confidentiality; this can only be changed by a consultation and judgement from the patients named GP.

Dr Simper confirmed that GP Dr John Inmonger has joined Bowthorpe Surgery and is proving a valuable asset to the team, and has settled in well.

Dr Simper also informed the group that a GP Registrar Dr Momi, will be joining Bowthorpe surgery at the beginning of February, mentored by Jane Craig.

**Next Meeting Scheduled for Tuesday 26<sup>th</sup> April 2016.**