

MINUTES of the MEETING of the BOWTHORPE PATIENT PARTICIPATION GROUP held on Monday, 19th October 2015

Present: Sonja Kerridge (Practice Manager), Dr Abraham George, Paul Postle (Chairman), Ann Moore, Zeyar Win, David Porter, Jill Hart, Ann Moore & Peter Rowley

1. Apologies for Absence were received from Dr Jane Craig, Kathy Chaplin, SallyAnn Howlett & Jane Steggles
2. New member David Porter was welcomed.
3. Matters arising:
 - Boots said that they would attend but noted that they did not attend today.

PR mentioned the confusion caused by sometimes having the same medicine in two different boxes. This is related to different suppliers. It was agreed that it would be mentioned to Boots when they next came for the meeting.
 - DP introduced himself. He is newly retired and has been a patient at the surgery since 1976.
 - The results of the recent patient survey were discussed. JH was very complimentary about both access and reception staff. We looked through all the responses and the pie graphs. Realisation that there was unhappiness about access. We remain open to suggestions about improving access.
 - CQC inspection feedback. SK gave a good summary of the inspection and the very favourable outcome.
3. Any Other Business:
 - SK said that we were going to go live with Electronic Prescribing from the end of November and gave a broad description of what this entails.
 - The PPG members wanted the staff to know that their efforts in getting a good CQC inspection were laudable.
 - SK informed the group that Dr John Inmonger had joined the practice on 13th October as a salaried GP. He would be working 4 sessions a week on a Tuesday and Wednesday.

Date of next meeting is MONDAY, 18TH JANUARY 2016.